

### ICAR-National Institute of Veterinary Epidemiology and Disease Informatics

पोस्ट बॉक्स नं ६४५०, येलहंका, बेंगलुरू - ५६००६४, कर्नाटक, भारत Post Box No. 6450, Yelahanka, Bengaluru - 560064, Karnataka, INDIA TUTONI HE BELL ISO 9001-2015 certified

Ph: +91 80 23093110 Fax: + 91 80 23093222, Email: <u>director.nivedi@icar.gov.in</u> GST No.29AAAGI0142J1ZK

#### F. No. 5-547/P&S/NIVEDI/2021-22

Date: 01.10.2021

Place: Bangalore

Dated 01.10.2021

#### **NOTICE INVITING E-TENDER**

E-tenders under two bid system (Technical and Financial) through e-procurement portal are invited from reputed experienced Consultants of Quality Management Services for obtaining <u>Consultancy Services for obtaining ISO/IEC 17025:2017</u> <u>certification</u> at ICAR-NIVEDI, Bengaluru as per specifications and terms and conditions detailed in the **Schedule** attached. Tender documents are available online in the link <a href="http://eprocure.gov.in/eprocure/app">http://eprocure.gov.in/eprocure/app</a>.

#### Critical dates of schedule for Tender

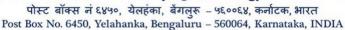
Name of work	To provide Consultancy Services for obtaining ISO IEC 17025:2017 certification to ICAR-			
	NIVEDI, Bengaluru, Karnataka			
Period of contract	1 Year from the date of award of contract			
Period for submission of e-Tender form	01.10.2021 4:00 pm			
Last Date & Time of submission of e- tender	22.10.2021, 4:30 pm			
Date & Time of Opening of e-Tender	23.10.2021, 2:00 pm			
Earnest Money Deposit(EMD)	Rs. 13000/-			
Performance security / Security Deposit	@ 3% of contract value			
	Performance security shall be retained by the			
	purchaser and shall be released after			
	successfully obtaining ISO IEC 17025:2017 certification from the certification body.			

SD/-

Assistant Administrative Officer ICAR-NIVEDI, Bangalore For Director, ICAR-NIVEDI



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Annexure-I

#### Note to the Bidder

- 1. The Director, ICAR-NIVEDI, Bangalore may at his discretion, extend this date by a week and such extension shall be binding on Tenderers.
- 2. If the date of opening of tenders is declared to be a public holiday, the tenders shall be opened on the next working day. However, there will be no change in the time of acceptance/opening as indicated above.
- 3. ICAR-NIVEDI reserves the right to accept/reject any or all the tenders in part/full without assigning any reason thereof.
- 4. The tender form can be downloaded from our website www.nivedi.res.in or GOI portal http://eprocure.gov.in/eprocure/app for participating in the bidding process. Bidders should also possess a valid Digital Signature Certificate (DSC) for online submission of bids.
- 5. Bids received on e-tendering portal only will be considered. Bids in any other form sent through sealed cover/email/post/fax etc. will be rejected.
- 6. EMD should be submitted as per Terms and Conditions.
- 7. ICAR-NIVEDI will not be responsible for any delay in enrollment/registration as bidder or submitting/uploading the offer on e-tender portal. Hence, bidders are advised to egister in e-tendering website and enroll their Digital Signature Certificate and upload their quotation well in advance.
- 8. Please examine thoroughly the Note, Instruction to bidders or online submission of bid, General Conditions of Contract, Pre-requisite/requirement of the Service Contract (Annexure I to IV). Bidder should also examine the (Price Bid, Terms & Conditions, Bank Details, and Tender Acceptance Letter (Annexure V to VIII) along with the necessary documents as required to be attached with the tender.
- 9. A standard BOQ format has been provided with the tender document to be filled by all the bidders. Bidders are requested to note that they should necessarily submit their financial bid in the format provided and no other format is acceptable. The bidders are required to download the BOQ file, open it and complete the unprotected cells with their respective financial quotes and other details (such as the name of the bidder). No other details should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the file name. If the BOQ file found to be modified by the bidder, the bid will be rejected.
- 10. Any change/corrigendum/extension of opening date in respect of this tender shall be issued through website and CPPP portal, no press notification will be issued in this regard. Bidders are therefore requested to regularly visit our website and procurement portal for updates.
- 11. All dispute related to the tender will come under Bangalore jurisdiction only.

SD/-

**Assistant Administrative Officer** ICAR-NIVEDI, Bangalore

For Director, ICAR-NIVEDI

Date: 01.10.2021

Place: Bangalore



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**Annexure-II** 

#### INSTRUCTIONS FOR ONLINE BID SUBMISSION

1. For Online Bid Submissions as per the directives of Department of Expenditure, the tender document has been published on the Central Public Procurement Portal (URL:http://eprocure.gov.in/eprocure/app). The bidders are required to submit copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. More information useful for submitting the online bids on the CPP Portal is available at URL: https://eprocure.gov.in/eprocure/app. Manual/offline bids shall not be accepted under any circumstances.

#### FOR REGISTRATION

- 2. Bidders are required to enroll on the e-procurement module of the Central Public Procurement Portal (<u>URL:http://eprocure.gov.in/eprocure/app</u>) by clicking on the link "Click here to Enroll". Enrolment on the CPP Portal is free of charge.
- 3. While submitting the tender, if any of the prescribed conditions are not fulfilled or are incomplete in any form, the tender is liable to be rejected. If any tender stipulates any condition of his own, such conditional tender is liable to be rejected.
- 4. All the tender documents & price bid to be up loaded as per this tender are to be digitally signed by the bidder.
- 5. All the communications with respect to the tender shall be addressed to: The Director, ICAR-NIVEDI, Bangalore-560 064
- 6. The firms are also required to upload copies of the following documents: -

#### DOCUMENTS TO BE UPLOADED IN COVER-I

#### (A) TECHNICAL BID

- 1. Scanned copy of Earnest Money Deposit (EMD)/its exemption, if any.
- 2. Scanned copy of Firms registration, PAN Card and GST Certificate.
- 3. Scanned copy of Bank Account Details duly filled in (Annexure-VII).
- 4. Scanned copy of Tender Acceptance letter (Annexure-VIII).
- 5. Scanned copy of IT return for the last 3 years.

#### (B) FINANCIAL BID/BOQ

(a) Price Bid as BoQ\_XXXX.xls to be filled online and submitted. Please note that the file name should not be changed.

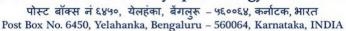


Date: 01.10.2021

Place: Bangalore

### ಭಾ.ಕೃ.ಅ.ಪ - ರಾಷ್ಟ್ರೀಯ ಪಶುರೋಗ ಸೋಂಕುಶಾಸ್ತ್ರ ಮತ್ತು ಮಾಹಿತಿ ವಿಜ್ಞಾನ ಸಂಸ್ಥೆ भाकृअनुप–राष्ट्रीय पशुरोग जानपदिक एवं सूचना विज्ञान संस्थान

#### ICAR-National Institute of Veterinary Epidemiology and Disease Informatics





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**Annexure-III** 

#### GENERAL INSTRUCTIONS/CONDITION OF CONTRACT

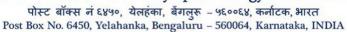
- The Rate Contracts concluded as a result of this Tender Inquiry shall be governed by the 'Terms & Conditions' and other relevant instructions as contained in this Tender Document.
- 2. Any firm/party requires quote their rates for all the items as per the Schedules.
- 3. Tenderers are requested to quote their prices on a firm & fixed basis only for the entire period of the Rate Contract.
- 4. Quotations/tender qualified by such vague and indefinite expressions such as "subject to prior confirmation", "subject to immediate acceptance" etc. will be treated as vague offers and rejected accordingly.
- 5. Tenderers are requested to enclose a copy of their valid certificate of PAN/TAN No., and GST No. with their tender.
- 6. Tenders received without Bid Security (EMD) amount by way of DD/Banker's Cheque in the name of ICAR UNIT-NIVEDI A/C, Bangalore will not be considered at all.
- 7. Tenderers may note that if the date of tender opening given in this Tender Document is declared to be a gazette holiday, the tender shall be opened on the next working day at the same timing.
- 8. Late/delayed tenders received in ICAR-NIVEDI due to any reason whatsoever will not be accepted under any circumstances.
- 9. The tender is to be submitted through CPP Portal only. The EMD/Tender fee, etc. will be submitted offline before closing date of bid submission in CPP Portal. The scanned copy of tender fee & EMD must be uploaded with the technical bid on CPP portal.
- 10. Acceptance of the rate will be communicated through CPP Portal.
- 11. Each and every page of the tender documents must be signed by the bidder.

SD/-

Assistant Administrative Officer ICAR-NIVEDI, Bangalore For Director, ICAR-NIVEDI



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Annexure-IV

#### Pre-requisite for tender qualification

	(to be uploaded online in cover I)
1. Name of the Firm:	
2. Full Address:	

#### PART – II

**PART-I** 

Sl. NO.	Particulars
1.	Brief description about the Agency /Firm/authorized auditors
2.	Firm/Agency/ Authorized L.As, experience: In addition to overall experience of the Agency/Firm, details of specific Certification projects/studies undertaken may be provided including Assignment/ Project name, description of services provided, appx. Value of assignment, country & location, duration of assignment, name of client, starting & completion dates, names of associates (other than employees), if any Certification experience of helping government departments/PSUs/large public limited organizations obtain ISO/IEC 17025:2017 may be specifically mentioned.
3.	It is desirable that Firm/Agency, their Authorized Auditors should have executed Minimum two (2) ISO projects in the government/ PSU sector/ large public limited organizations.
4.	Firm/Agency/ authorized auditors should have a minimum of 3 years of professional experience in obtaining ISO Certification for the Govt. Office / Company / PSU. (ISO/IEC 17025:2017 may be specifically mentioned.
5.	Duly filled and signed Annexure VII.
6.	Duly filled Annexure VIII and signed Tender Acceptance Letter.

SD/-**Assistant Administrative Officer** ICAR-NIVEDI, Bangalore For Director, ICAR-NIVEDI

Date: 01.10.2021

Place: Bangalore



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#### SCHEDULE OF WORK REQUIREMENT

- 1. To conduct Gap Analysis in the Laboratory & Preparation of the Road Map with targets for ISO/IEC 17025:2017 Accreditation.
- 2. To provide Awareness Training on the ISO/IEC 17025:2017 requirements
- 3. To assist in the preparation of Laboratory Documents.
- 4. To conduct Adequacy Audit on the System in compliance with ISO/IEC 17025:2017 Standard.
- 5. To provide Implementation Support after preparation of the Documents.
- 6. To provide Training of Measurement Uncertainty for Measurement systems.
- 7. To provide Training of Internal Auditors and preparation of the Internal Audit System.
- 8. Provide support in conducting Compliance Audit / Internal audit.
- 9. To participate in Management Review
- 10. To support in sending application to NABL
- 11. Provide support to take action on receipt of any feedback after the Application review by NABL.
- 12. Provide support on receipt of any feedback after the Adequacy review by NABL.
- 13. Provide guidance on closure of Non Conformances received after the Pre Assessment by NABL
- 14. To provide guidance and support required to ensure closure of any observations before the Final assessment of the Laboratory.

#### **Consultants Deliverables**

- 1. Gap Analysis Report
- 2. Roadmap
- 3. Awareness Training
- 4. Reviewed Documents
- 5. Internal Auditors Training
- 6. Internal Auditors Certificates
- 7. Internal Audit Report

Date: 01.10.2021

Place: Bangalore

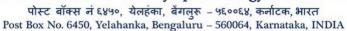
8. Project Completion Report

SD/-

Assistant Administrative Officer ICAR-NIVEDI, Bangalore For Director, ICAR-NIVEDI



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**Annexure-V** 

#### **PRICE BID**

To be quoted separately in the excel sheet provided as BOQ (Financial

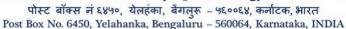
#### Bid) and uploaded in the CPP Portal

ender Inviti	ng Authority: National institute of Veterinary Epidemic	ology and Diseas	e Informatics			
lame of ₩or	k: Providing consultancy services for obataining ISO	HEC 17025:2017	certification to	ICAR-NIVEDI		
ontract No:	F. No. 5-547/P&S/P&S/NIVEDI/2021-22					
lame of the Bidder/ Bidding Firm						
Company:						
	(DOMESTIC T		CE SCHEDULE		D) ONLY)	
This BOO is	DUMESTIC ) emplate must not be modified/replaced by the bidder			N IN RUPEES (IN		se also the hidder is liable to be rejected
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No.		entered by the		Without Taxes col (13) = (4) x	col (14) = sum (8) to (13)	
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	2 ISO/IEC 17025:2017 CERTIFICATION	entered by the Bidder in Rs. P	Rs. P	Without Taxes col (13) = (4) x (7)	col (14) = sum (8) to (13) in	15
1	_	entered by the Bidder in Rs. P	Rs. P	Without Taxes col (13) = (4) x (7)	col (14) = sum (8) to (13) in 14	15 INR Zero Only
1	ISO/IEC 17025:2017 CERTIFICATION  Providing consultancy services for obtaining ISO/IEC 17025:2017 Certification to ICAR-NIVEDI	entered by the Bidder in Rs. P	Rs. P	Without Taxes col (13) = (4) x (7) 13	col (14) = sum (8) to (13) in 14	

Date: 01.10.2021 Place: Bangalore SD/-Assistant Administrative Officer ICAR-NIVEDI, Bangalore For Director, ICAR-NIVEDI



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Annexure-VI

#### **Terms and Conditions**

- 1. The rates quoted shall be valid for a minimum period of 90 days.
- 2. The bidders may visit ICAR-NIVEDI website www.icarnivedi.res.in for information.
- 3. The firm will specify a team of Experts for execution of the work and their CVs are to be provided.
- 4. The successful bidder has to make presentation before the ISO committee about the company's services and overall performance.
- 5. It may be specifically noted that the tender is required to be submitted with EMD of Rs.13000/- must be deposited in the form of demand draft in favor of ICAR UNIT-NIVEDI A/C, Bangalore.
- 6. If taxes, duties or any other charges over and above the rate quoted are leviable by the company, the actual/percentage of such taxes/duties/charges should be clearly indicated.
- 7. If tenderer does not accept the offer, after issue of letter of award by ICAR-NIVEDI within 15 days, the offer made shall be withdrawn and earnest money forfeited.
- 8. PAYMENT TERMS: Payment will be made after satisfactory completion of supply/execution of the assignment and only after receipt of hard copy of ISO/IEC-17025:2017 certificate. Pre-receipted bills in triplicate should be forwarded to this office for arranging payment.
- 9. TDS- IT/ TDS on GST will be deducted from the bill as per applicable rules of ICAR and GOI time to time.
- 10. Tender not complying with the above conditions are liable to be rejected.

SD/-

Assistant Administrative Officer ICAR-NIVEDI, Bangalore

For Director, ICAR-NIVEDI



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**Annexure-VII** 

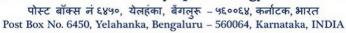
## FIRM BANK DETAIL Name of the firm Postal Address 1. Permanent Account Number (PAN) 2. GST No. 3. Bank Details 4. Bank Name 5. **Branch Address** 6. Account Number 7. Type of Account (Current/Saving) 8. IFSC Code Number

Yours faithfully,

(Signature of the Bidder, with Official Seal)



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**Annexure-VIII** 

# TENDER ACCEPTANCE LETTER (To be given on Company letter head/Firm Letter Head)

To	
	The Director,
	ICAR-National Institute for Veterinary Epidemiology and
	Disease Informatics (NIVEDI)
	Ramagondanahalli,
	Bangalore, Karnataka- 560064.
Re	ef: Tender Reference Nodated
De	ear Sir,
1.	I/We downloaded the tender documents for the above mentioned Tender/work from the website (s) namely:
	as per your advertisement, given in the above mentioned website(s).
2.	I/we hereby certify that we have read the entire terms and conditions of the tender

- 2. I/we hereby certify that we have read the entire terms and conditions of the tender documents from Page No. to (including all documents like annexure(s), schedules(s), etc.) which form part of the contract agreement and I/we shall abide hereby the terms/conditions/clauses contained therein.
- 3. The corrigendum(s) issued from time to time by your department/organization too have also been taken into consideration, while submitting this acceptance letter.
- 4. I/we hereby unconditionally accept the tender conditions of above mentioned tender document(s) corrigendum(s) in its totality/entirety.
- 5. I/we do hereby declare that our Firm has not blacklisted/debarred by any Govt. Department/Public Sector Undertaking.
- 6. I/we certify that all information furnished by our Firm is true and correct and in the event the information is found to be incorrect/untrue or found violated, then your department/organization shall without giving any notice or reason thereof or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours faithfully,